



Our office is going to be adopting a free, secure messaging platform to ease the communication between patient-physician care teams and other healthcare providers in a secure manner.

The communication can be used for: Lab results, scheduling changes, insurance questions, billing questions, prescription requests, routine medication adjustments, medical updates or minor health issues. It is NOT a substitute for emergent situations.

How to Twistle:

1. Please give the preferred email address to our office staff. If there are multiple family members, each one may create a separate account.
2. You will get an invite in your email. Click on the “Join” Button.



3. You will be brought to the join screen. Create your Twistle account



Please take a moment to register

Email: this will also be your username

Name:

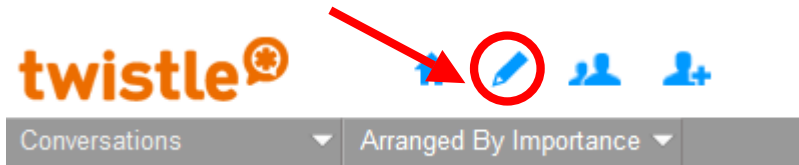
Telephone:

Password:

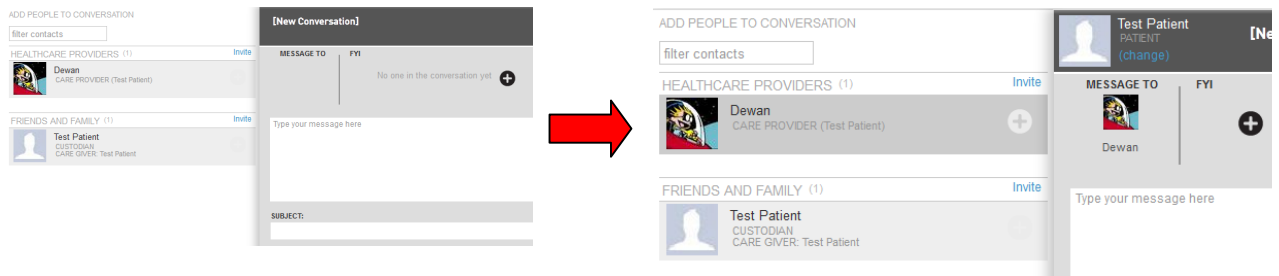
* all fields required *

CONTINUE

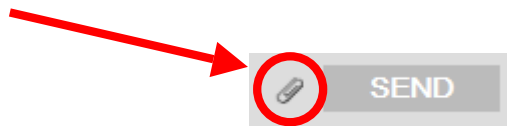
4. You are now at a welcome screen. You are ready to communicate. To send a message click on the blue pencil at the top:



5. You will then get a choice of providers that you wish to communicate with: You can include other caregivers as well.



6. If you wish to include an attachment, look for the paperclip near the “send” button.



We hope that this streamlines things for you. Your time is precious, and we seek to make communication faster, easier, secure and more efficient. Thanks for your time with this.

Sincerely,

Barbara Parks, MD
Greg Warth, MD

Virginia Beach Premier Medical
www.vbpm1.com

1860 Colonial Medical Court, Virginia Beach, VA, 23454
Office: (757) 416-6750 Fax: (757) 320-0288